



The Commonwealth of Massachusetts

DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

INVESTIGATION INTO SERVICE QUALITY GUIDELINES D.T.E. 04-116

SEVENTH SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY TO ALL ELECTRIC LOCAL DISTRIBUTION COMPANIES

Pursuant to 220 C.M.R. 1.06(6)(c), the Department of Telecommunications and Energy ("Department") hereby submits the following information request(s) to all electric local distribution companies ("LDCs") with respect to Investigation into Service Quality Guidelines, D.T.E. 04-116.

INSTRUCTIONS

The following additional instruction applies to this set of Information Requests.

1. Please serve a copy of the responses on Mary Cottrell, Secretary of the Department, one copy to the Service List, and one copy of the responses to Jody M. Stiefel, Hearing Officer. Submit copies of the Company's responses to the information requests to the Department by **5:00 p.m., April 19, 2006**. In addition to filing, all non-proprietary responses should be submitted by e-mail to dte.efiling@state.ma.us, jody.stiefel@state.ma.us, and to the e-mail address of any party required to be served.

Requests

- DTE-LDC 7-1
- (a) Assuming such data is available, please calculate your Company's SAIDI and SAIFI for the years 2001-2005, using the IEEE Standard 1366-2003.
 - (b) Provide a graphical comparison of your SAIDI performance using the Department's current method contrasted against your SAIDI performance using IEEE 1366-2003 during that period.
 - (c) Provide a graphical comparison of your SAIFI performance using the Department's current method contrasted against your SAIFI performance using IEEE 1366-2003 during that period.
 - (c) Chart and specify the dollar amount of SAIDI and SAIFI penalties, if any, that you have incurred under the Guidelines and would have incurred under IEEE1366-2003.